

# Red Feather Lakes Community Library Accessibility

The Red Feather Lakes Community Library recognizes that people with disabilities are a large and vibrant part of society. Our library is committed to being fully inclusive to all members of our community by providing fully accessible resources and services.

- I. Auditory Accessibility:** The RFLCL provides headphones for patrons for sound blocking or alternatively for allowing increase in volume while using technology. We also can provide a microphone headset and speaker system for staff or presenters to use during programmed events.
- II. Visual Accessibility:** The RFLCL is a member of the Colorado Talking Book Library which provides our patrons with Large Print Books. We also offer ebooks and audiobooks on disc or in a downloadable format. Upon request, the library provides two large print plugin keyboards and trackball mice for patron use.
- III. Physical Accessibility:** The RFLCL is compliant with the Americans with Disabilities Act in its physical design, including parking, entrances/exits, restroom availability, public computer workstations and walkways. Staff assistance is readily available to support patrons in searching for and retrieving materials from shelves.
- IV. Technology Accessibility:** The RFLCL maintains an accessible website which allows users to use Recite Me software to read content, images, forms, PDF documents; the library runs accessibility audits at least annually to monitor and make revisions to our website. Overdrive offers enabling of dyslexic font, high contrast, screen reader browsing, and the ability to change an ebooks font size when using the app. Library staff offer one on one technology assistance and small group classes to support patron usage of technology resources. Our library provides ADA accessible pods for privacy during telehealth appointments.
- V. Programming Accessibility:** The RFLCL provides agendas and program outlines in advance, including registration forms directing patrons how to request accommodations in advance, i.e a sign language interpreter. Under consideration for 2025 is the creation of Bookmobile or delivery services to homebound patrons.

The RFLCL welcomes service animals as long as they have a leash, unless the handler's disability prohibits their use or if the animal's tasks would be directly hindered by such equipment.

As extensive as these accommodations are, there's always room for improvement. We ask that you let our staff know if you are experiencing an accessibility barrier that is negatively affecting your full use of our library. Accessibility Feedback forms are available online or upon request at the front desk staff.

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## Accessibility Feedback Form

The Red Feather Lakes Community Library continually strives to improve the experience for all of our visitors. We welcome your feedback about the accessibility to our library and its services. Please submit your concerns or if you encounter accessibility barriers in the form below and a staff member will respond within two (2) business days.

*Updated March 2024*

First Name

Last Name

Phone Number

Email

Type of Feedback

- Select -General inquiries, ASL requests Web or Technical Assistance, Other

What site or page were you having issues with?(if applicable)

Please, provide your feedback in the box, below.

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